



Prince Sterilization Services, LLC
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April 23, 2020

RE: Notice of Delays and Supply Chain Planned Improvements
From: Derek Prince, Ph.D. - President

Dear Stakeholder,

First and foremost, we at PRINCE hope you are staying healthy and safe during this unprecedented “COVID-19” period. As an essential provider of sterilization services and sterile components to the pharmaceutical and health care industries, PRINCE remains open. We remain committed to supporting our customers in keeping up with production demand during this difficult period and some delays are expected.

We are now providing urgent support related to the testing of the SARS-CoV-2 (COVID-19) virus. In addition, new challenges now include policies and practices that may cause delays; 1) strict internal safety policies put in place to protect staff, 2) restrictions on outside vendors able to enter our facility, 3) delays in receiving critical processing components and test results from vendors, and 4) a continuing significant increased demand on our services.

Accordingly, please note that we are experiencing minor delays in our processing, quality review, and shipping times. Therefore, standard turnaround times may be affected during this time period.

Please be aware that while some delays are expected, we are making a tremendous effort to mitigate the impact of these delays and avoid them all together wherever possible. If you have any concerns, please reach out to your Technical Services contact for more information.

Because of the critical nature of the products manufactured by our stakeholders and our role in the supply chain, we are making it easier to do business with PRINCE.

- We are soon beginning construction of our new and much larger facility.
- We are now offering Fixed Utilization Capacity Contracts (PUCC) in addition to our “Pay and schedule as you Go” model for our present and new facility.
- The advantage to the PUCC is that space is allotted in our facility for your company and preferred scheduling is provided. For further information contact Dr. Derek Prince at:
djprince@princesterilization.com

Best wishes,

PRINCE Sterilization Services